

# An update: plans for 2022-23

Wiltshire Health Select Committee  
7 June 2022

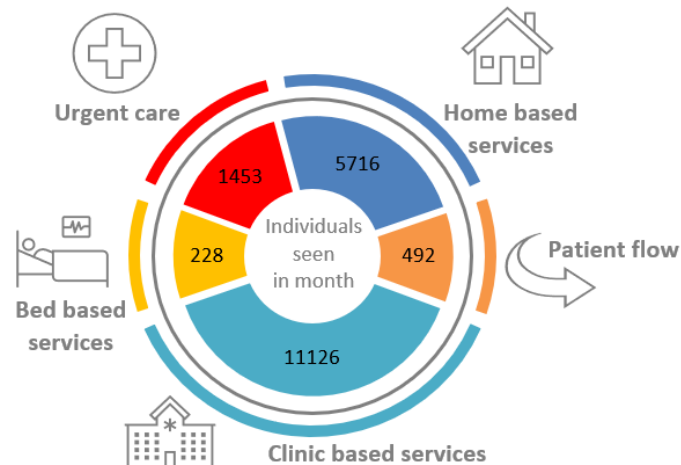
Stephen Ladyman, Chair  
Douglas Blair, Managing Director

## Wiltshire Health and Care: Key Facts

### In a typical month...



### Mix of different services for individuals



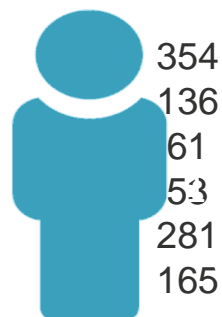
### Work as part of BSW Integrated Care System



### Financially stable

2016/17 Break even  
 2017/18 Break even  
 2018/19 Break even  
 2019/20 £148k surplus  
 2020/21 £176k surplus  
 2021/22 £169k surplus (tbc)

**£70m**  
turnover

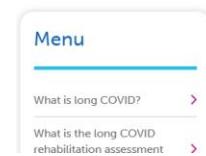


Nurses  
 Physios  
 Occupational Therapists  
 Other AHPs  
 Support workers  
 Admin/management



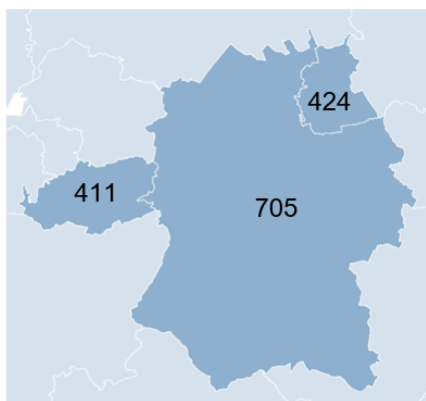
# Long Covid Service

- Single Point of Access for Long Covid covering Bath and North East Somerset, Swindon and Wiltshire
- Triage
- Virtual Multi Disciplinary Team: multi-profession, multi-organisation
- 1:1 and/ or virtual groups
- Accessible patient information on website
- Psychology input
- Assessment of cardiac/respiratory symptoms



## What is long COVID?

COVID disease is an infection caused by a coronavirus. Long COVID is a term to describe the effects of COVID-19 that continue for weeks or months beyond the initial illness. The health watchdog NICE defines long COVID as lasting for more than 12 weeks, although some other people consider symptoms that last more than eight weeks to be long COVID.

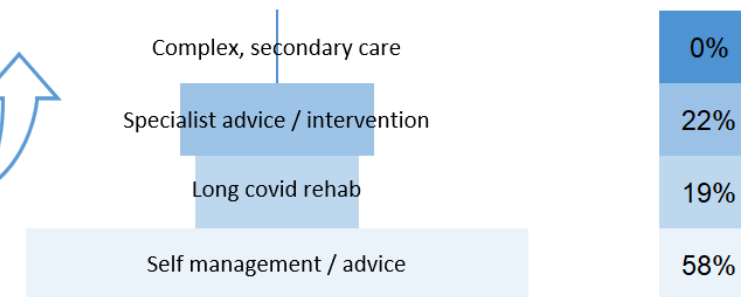


BaNES	411
Swindon	424
Wiltshire	705
Others	29
<b>TOTAL</b>	<b>1569</b>

## Age

Under 18	16
19-24	37
25-34	128
35-44	225
45-54	335
55-64	247
65-74	80
75-84	16
85 +	5
Median 49	
Range 14 - 89	

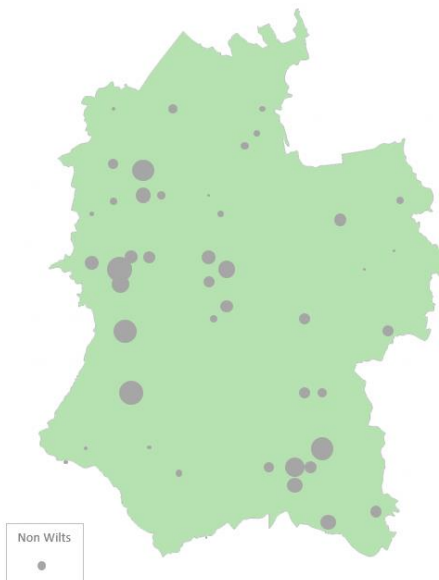
level of need

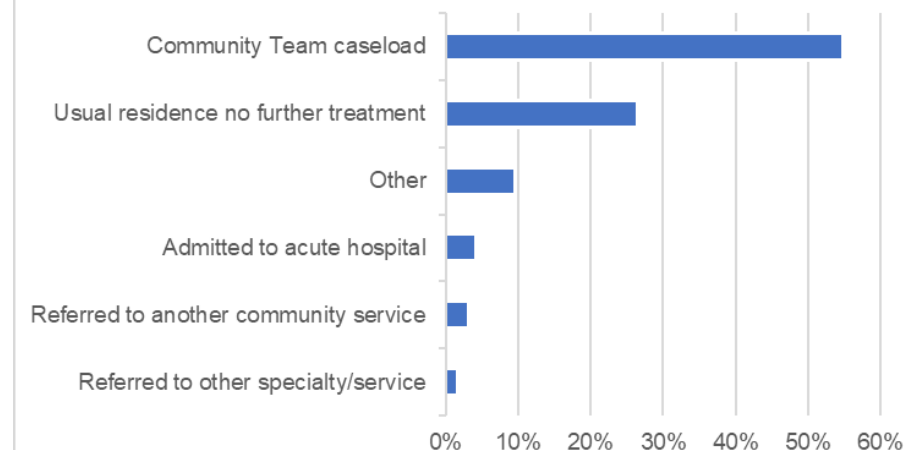
## Two hour urgent community response

- Fall (with no signs of serious injury)
- Decompensation of frailty
- Reduced function/deconditioning/  
reduced mobility
- Palliative/ end of life crisis support
- Urgent equipment provision to support a person experiencing a crisis/ at risk of hospital admission
- Confusion/ delirium
- Urgent catheter care
- Urgent support for diabetes
- Unpaid carer breakdown which, if not resolved, will result in a healthcare crisis for the person they care for

### Gender and age



### Outcomes from 2 hour crisis



# 2022 – 2025 WHC Delivery Plan

- 43 Objectives, under 5 themes:

A Comprehensive Community Based Model of Care

Wiltshire Health and Care People

Tools to Do the Job

Quality and Experience

For the Long Term





### A Comprehensive Community Based Model of Care

- Hospital at Home: Virtual Wards
- Long Term Conditions Model
- Neighbourhood Integration
- Learning Disability and Autism
- Outpatient services – reducing waiting times
- Future role of MIUs
- ‘In reach’ into hospital sites
- Complete Heart Failure and overnight nursing implementation

### Wiltshire Health and Care People

- Develop and grow workforce
- Take care of our teams
- Being your best in the workplace

### Tools to Do the Job

- New telephone system
- Network hardware refresh
- Redesign SystmOne use
- Plan for new inpatient electronic patient record for inpatient wards
- Move into Devizes Health Centre
- Complete improvements in Warminster Hospital: new Longleat Ward
- Trowbridge new/ improved accommodation

### Quality and Experience

- Develop our quality systems
- Equality Diversity and Inclusion
- Liberty Protection Safeguards
- Clinical Effectiveness
- Reduction of medicine related incidents
- Improved Patients and Carers Engagement

### For the Long Term

- Savings plans
- Improved cost analysis
- Improved budget management
- Electric cars: salary sacrifice
- Hybrid or electric pool cars



Wiltshire  
HEALTH AND CARE

